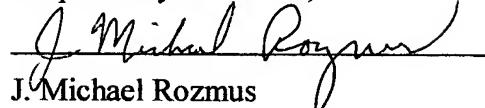


access and use Web services with minimal maintenance burden for said user.

REMARKS

The word "public" is added to Claims 16, 24, and 31 in four places to clarify the distinction from prior art directed to enterprises.

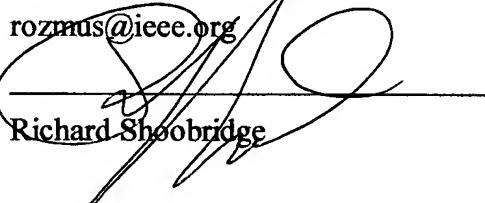
Respectfully submitted,


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Certificate of Mailing

I hereby certify that this correspondence, and attachments, if any, will be deposited with the United States Postal Service by First Class Mail, postage prepaid, in an envelope addressed to "Commissioner of Patents, Box 1450, Alexandria, VA 22313-1450" on the date below.

Date: 8/16/2003 Inventor's Signature: J. Michael Rozmus